

Initial potential themes for coding	Themes and sub themes for coding	Themes for the analysis
Patients' health problems	Looking for health information	Obtaining information
Patients knowledge	- In which degree?	Content, information source, and preferred devices
Requested knowledge	- How?	Readability
Current access to low back pain (LBP) information	- Special needs?	Customisation
How do patients change behavior?	Deciding factors for using health info online	Design
Would cause change in health behavior?	- Barriers	Credibility
Are they currently looking for information online?	- Facilitators	Usability
Applicability of current information on LBP	Knowledge sharing between patients	
Current use of different devices	The role of healthcare professionals	
Important features to support the use of online info	Display of information	
Which elements is requested for a web application	What motivates the use of a web application / homepage	
The role of a web application vs the role of healthcare professionals	Technological requirements to a web application	
Networking between patients	- Negative aspects	
Do patients thrust information	- Positive aspects	
Interactivity and motivation	Design of a web application	
Which sites are currently being accessed	Knowledge about LBP	
	- Expressed needs for information about LBP	
	- Existing knowledge	